

Investor Charter - Escalation Matrix – MCX

Annexure A

Details of	Contact Person	Address	Contact No	Email Id	Working hours
Customer care	Salla Srikant	Commercial Complex And Presently Premises no. 81/2/7, Phears Lane, 4th Floor, P.S- Bowbazar, Kolkata - 700012	033 40142930	Support8@rkglobal.in	8:30 AM to 5:00 PM
Head of Customer care	Biswanath Dey	Commercial Complex And Presently Premises no. 81/2/7, Phears Lane, 4th Floor, P.S- Bowbazar, Kolkata - 700012	033 40142930	Support7@rkglobal.in	8:30 AM To 4:00 PM
Compliance Officer/Director	Sushil Kumar Dhancholia	Flat No.5 Sagar Apartment 6 Tilak Marg, New Delhi- 110 001	011 4310 0999	skd@rkglobal.in	10:00 AM to 5:00 PM
Director	Ramesh Kumar Bhagchandka	Flat No.5 Sagar Apartment 6 Tilak Marg, New Delhi- 110 001	011 43100999	md@rkglobal.in	10:00 AM to 5:00 PM